

Chandler PD now has access to millions of license plate reads through our new contract with Vigilant Solutions.



The Vigilant database will house license plate reads collected by our vehicles (including the mall LPR), and also contains millions of commercial reads collected daily by LPRs hired by insurance companies looking to recover vehicles.



This training will provide you with a knowledge of how to use the system, and the benefits of it's use.

Throughout this PowerPoint, there are 3 short videos that will teach you how to use this program.

This training will take approximately 20 minutes to complete.



What it's for:

Vigilant/Learn_NVLS can be used for a number of types of cases. If you have already used this resource then you know how valuable it is. It's most common uses will be:

- Locating common areas visited by suspects/leads and,
- Locating Stolen Vehicles



Using Learn_NVLS (Vigilant) Signing up

Once you complete this CBT, Danny Carter, will have you signed up Learn_NVLS.

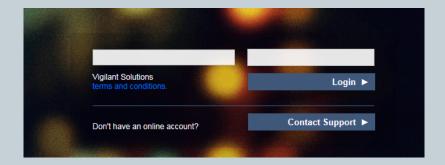
You will then receive an email telling you that you are ready to log in and start using this program.



Using Learn_NVLS (Vigilant) Signing up

The email should have a link, but if you do not have the email then you can find the website by doing a Google search of "NVLS_Learn". It would be a good idea to save this to your favorites.

About 10,800 results (0.41 seconds)	This is the correct website.
LEARN - Index https://learn-nvls.com/ ▼ Username: Password: I agree to the LEARN usage terms and conditions: Yes No. Usage Terms and Conditions: LEARN - Reset Password. Re-set Password	





After logging in, click on "My Profile" to get started.



Set your profile to either get alerts or to make sure you do not get alerts.

(This will depend on how you intend to use this program.)



Receiving too many email notifications? Do the following to make it stop.

Log into

https://learn-nvls.com/learn/gui/index.aspx

Click on your user profile

Configure

Uncheck all agencies and Check My Agency.

Click save before leaving this screen.



Now let's get started using this tool.



It is likely that you will be spending most of your time in "License Plate Query," to look up license plates.



License Plate Query

Start by entering the plate information and date range if needed.



The results will show you pictures of the license plate by date and time, allow you to map the LPR reads, and also create reports.



You can also use "wildcards" if you have been given a partial plate.

Watch this short video to learn how.

https://www.youtube.com/watch?v=qZFr00KO69w&feature=youtu.be



Other valuable tools are the "Locate Analysis" and the "Stakeout" functions.



The "Locate Analysis" function is like "License Plate Query", but it also groups all of the LPR reads for a specific plate into specific locations. It is most important when looking to find likely hangouts or residences of suspects/IL's.

Watch this short video to learn how.

 $\frac{https://www.youtube.com/watch?v=51BNnVn_CvQ\&index=1\&list=PLD04oEvHEOzn2rTCu90KJ6-AOXdKDZYd5$



The "Stakeout" function is largely important when the location is more important then a specific license plate. This might be necessary when trying to find what plates were located in an area when a crime was committed.

Watch this short video to learn how.

 $\underline{https://www.youtube.com/watch?v=HQCS2tb_TEA\&list=PLD04oEvHEOzn2rTCu90KJ6-AOXdKDZYd5\&index=3}$



Reminders

- There are other functions not mentioned in this training like the Mobile NVLS tool for smart phones. Videos for this, along with other videos can be found online.
- Remember that practicing with this website will help you to become more proficient.
- If you learn something new; share it with your team.
- And lastly, this new resource will likely prove to be one of the most important tools that we have access to. However we need to use it to reap it's benefits.



Using Learn_NVLS (Vigilant)

In Conclusion

Lastly, the contract for Vigilant is provided through a grant with an Auto Theft Association. Since it is a grant, we need to show them that it is useful as it pertains to Stolen Vehicles. With that being said, when you have any cases where you locate a stolen vehicle with Vigilant, or make an arrest as a near direct result of using Vigilant; please send me a one-sentence email containing the report number and how Vigilant helped your investigation. This will help me with compiling stats. Also feel free to contact me with any questions

Thanks. Email me at

christopher.nevin@chandleraz.gov.

Locked out of your account? Email Danny Carter

